### **IJCRT.ORG**

ISSN: 2320-2882



# INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS (IJCRT)

An International Open Access, Peer-reviewed, Refereed Journal

## The Gig Economy And Its Impact On Traditional Employment

1Dr. S. S. Muruganandam, 2G. Bhuvaneshwaran

1Professor (Department of Commerce), 2Student of B Com (Department of Commerce)

1Dr. N. G. P. Arts and Science College, Coimbatore, India.,

2Dr. N. G. P. Arts and Science College, Coimbatore, India.

#### **ABSTRACT**

This study explores the rising influence of the gig economy and its transformative impact on traditional employment structures. With the proliferation of digital platforms such as Uber, Upwork, and Fiverr, the workforce has increasingly shifted toward short-term, flexible, and freelance-based work. While gig work offers autonomy and income opportunities, it also raises concerns about job security, worker rights, and income stability. The research employs both qualitative and quantitative methods, including surveys of 120 respondents from Coimbatore, to analyze employment patterns, income trends, and worker experiences. Findings reveal a growing preference for gig roles, especially among younger demographics, but also highlight issues like delayed payments and limited access to social security. The study integrates Howard Gardner's theory of multiple intelligences to understand how various skills align with gig and traditional roles. Ultimately, the report underscores the need for policy reforms and balanced labor strategies to safeguard worker welfare in this evolving employment landscape.

#### INTRODUCTION

The rise of the gig economy has transformed the global workforce, reshaping the way people work and how businesses operate. Characterized by short-term, flexible, and freelance jobs, the gig economy has expanded rapidly with the advent of digital platforms such as Uber, Upwork, and Fiverr. This shift has introduced new opportunities for workers seeking autonomy and flexible work arrangements while posing challenges for traditional employment structures.

Traditional full-time jobs, which historically provided job security, benefits, and long-term career growth, are increasingly being replaced by gig-based work. This transition raises important questions about worker rights, job stability, income security, and the evolving role of labour laws. As organizations and

economies adjust to this changing employment landscape, understanding the long-term implications of the gig economy on traditional employment becomes essential.

This project aims to analyse the growth of the gig economy, its impact on traditional employment models, and the potential benefits and challenges for workers and businesses. By examining key trends, case studies, and economic data, this study will provide insights into how industries and policymakers can adapt to this evolving workforce dynamic.

#### STATEMENT OF THE PROBLEM

The statement of the problem regarding the gig economy and its impact on traditional employment is that the rising prevalence of short-term, contract-based gig work through online platforms is significantly disrupting the established model of full-time, stable employment, raising concerns about job security, benefits access, worker rights, and income stability for traditional employees, while also presenting challenges for employers in managing a flexible workforce and navigating legal complexities surrounding worker classification.

#### **OBJECTIVES OF THE STUDY**

This project aims to explore the gig economy and its impact on traditional employment through the following key objectives:

- 1. To analyze the growth and evolution of the gig economy
- 2. To examine the impact of the gig economy on traditional employment structures
- 3. To assess the advantages and disadvantages of gig work
- 4. To explore the role of digital platforms in shaping the gig workforce

#### **SCOPE OF THE STUDY**

This study on "The Gig Economy and Its Impact on Traditional Employment" focuses on analysing the effects of gig-based work on conventional employment models. The scope includes. A study on the gig economy and its impact on traditional employment would examine how the rise of short-term, contract-based work through platforms like Uber or Upwork is changing the landscape of traditional full-time jobs, impacting aspects like job security, benefits, worker flexibility, skill development, and the overall relationship between employers and employees, potentially leading to a shift in workforce dynamics and requiring adaptations from businesses to remain competitive.

#### RESEARCH METHODOLOGY

The gig economy, characterized by short-term, flexible jobs often facilitated through digital platforms, has significantly impacted traditional employment structures. While it offers workers autonomy and diverse income opportunities, it also challenges job security, benefits, and labor rights associated with conventional full-time roles. Research methodologies for studying this impact include qualitative approaches like interviews and case studies to understand worker experiences, and quantitative methods such as surveys and economic data analysis to assess trends in employment patterns. A mixed-methods approach provides a comprehensive view, balancing statistical insights with personal narratives to explore the evolving nature of work.

#### RESEARCH DESIGN

The research design for studying the gig economy's impact on traditional employment can adopt a mixed-methods approach, combining qualitative and quantitative techniques. A survey-based quantitative study can analyze employment trends, income stability, and worker benefits, while qualitative methods, such as interviews and case studies, can provide deeper insights into worker experiences and job satisfaction. A longitudinal study may help track changes over time, while a comparative analysis can contrast gig and traditional employment models. This design ensures a comprehensive understanding of how the gig economy reshapes workforce dynamics and labor market structures.

#### SAMPLING TECHNIQUES

Sampling techniques for studying the gig economy's impact on traditional employment should ensure diverse representation of workers and industries. A stratified random sampling approach can categorize respondents based on job type (gig vs. traditional), industry, and experience level to compare impacts effectively. Purposive sampling can be used to select gig workers with varying work histories for in-depth qualitative insights. Additionally, snowball sampling may help reach gig workers who are difficult to identify through traditional sampling methods. Using a combination of these techniques ensures a well-rounded analysis of the gig economy's effects on employment trends and worker experiences.

#### **COLLECTION OF DATA**

Primary Data Collection Methods

- Surveys & Questionnaires Gather structured responses from gig workers, traditional employees, and employers.
- Interviews (Structured & Semi-Structured) Obtain detailed insights on job satisfaction, job security, and work-life balance.

- Focus Groups Facilitate discussions among gig workers and traditional employees to explore common challenges and benefits.
- Observations Observe work environments and job roles to understand differences in job structures.

Secondary Data Collection Methods..

- Digital Job Platforms & Online Databases Assess trends from gig work platforms regarding job availability, wages, and demand.
- Social Media & Web Analytics Analyze discussions, job postings, and worker sentiment on social media and online forums

#### LIMITATIONS OF THE STUDY

- 1. The study was based on a limited sample of 104 respondents.
- 2. The study covers only Coimbatore region.
- 3. The study was conducted only for a short period of time. Hence detailed study on assessment of multiple intelligence among rural and urban students could not be done.
- 4. The responses given by the students may be subjective in nature

#### **REVIEW OF LITERATURE**

- 1. Mehta (2023) examines the truly disruptive impact of on-demand gig work on traditional labor relations. Researchers found that while gig work allows many workers to have flexibility and control over their time, it does so at the cost of security of work, benefits, and legal protections. Gig work encompasses role and scope creep, destabilization of income, and reduced opportunities for career mobility, which plays into broader questions of sustainable employment. In tandem, gig-based work is also used strategically by companies to lower costs and occupy space that sits outside of traditional employer-employee relationships. The article adds context by discussing working more broadly and the socio-economic impacts including labour market polarization trends, policy implementations for workplace rights, and protections for gig workers.
- 2. **Jinyoung Hwang** (2024) examines the literature on the gig economy highlights its radicalizing influence on labour market institutions, income inequalities, and labour rights. Research emphasizes opportunities, in the form of flexible work schedules and economic opportunities, and challenges, such as income uncertainty, denial of job security, and gaps in regulation. Research conducted by NITI Aayog and international bodies highlights the importance of policy actions in protecting the rights of gig workers while promoting economic growth. Comparative analysis indicates that gig workers are classified by law and have implications on benefits and protection access. Academics support proportional regulations ensuring reasonable wages, social security, and better working conditions for gig workers.

Hwang, J. (2024). *The GIG economy and its effects on the labour market*. International Journal of Science and Research Archive, 13(1), 3394–3404.

https://ijsra.net/content/gig-economy-and-its-effects-labor-market

3. **ANAM FATIMA (2024)** The literature on the gig economy examines its double-sided effect on employment and poverty, with both opportunities and challenges. The studies show that gig labor enhances income access and labor market flexibility, particularly in developing economies. Nonetheless, studies highlight concerns such as income insecurity, the absence of labor safeguards, and increased economic inequality. Studies by institutions like the ILO and NITI Aayog emphasize the importance of social security and equitable wage policies. Cross-country studies indicate that a balanced regulatory environment can facilitate fair labor practices, stable economic growth, and the application of gig economy to alleviate poverty while protecting the rights of workers.

https://www.ijlra.com/paper-details.php?isuur=3467

#### **DATA ANALYSIS**

#### **CHI-SQUARE TEST**

The Chi-Square test is a statistical procedure for determining the difference between observed and expected data. This test can also be used to determine whether it correlates to the categorical variables in our data. It helps to find out whether a difference between two categorical variables is due to chance or a relationship between them

AGE (IN YEARS)	NO. OF RESPONDEN <mark>TS</mark>	PERCENTAGE
18-24	22	18.3%
25-34	52	43.3%
35-44	32	26.7%
45 and above	14	11.%
Total	120	100

#### **INTERPRETATION**

The above table shows that 43.3 per cent of the students in Coimbatore were between '18 to 24' years of age. About 18.3 per cent were between '25 to 34 years, 43.3 per cent were between '35 to 44 years and 26.7 per cent were between '24 to 26' years of age. Thus, it can be inferred that majority of the students in Coimbatore were between '25 to 34 (43.3 per cent)' years of age

#### **FINDINGS**

#### **RANKING**

The gig economy is rapidly growing, offering flexibility and new income opportunities but also leading to job insecurity and fewer benefits. Its rise challenges traditional employment structures, pushing industries toward more contract-based and freelance work.

#### **CHI-SQUARE TEST**

A Chi-square test can be used to analyze whether there is a **significant association** between the gig economy and its impact on traditional employment. By comparing observed and expected frequencies, the test helps determine if shifts in employment patterns are statistically significant rather than due to chance.

#### **ANNOVA**

ANOVA can be used to analyze the impact of the gig economy on traditional employment by comparing differences in job stability, income levels, and work satisfaction across various employment types. If the results show significant variation, it suggests that the gig economy has a measurable effect on traditional employment patterns.

#### **SUGGESTION**

- To improve the effectiveness and clarity of your content, consider focusing on a structured approach that enhances readability. Start with a clear introduction that provides a strong background on the topic and states the purpose of your writing. This will help readers understand the main idea from the very beginning. Next, ensure each paragraph has a central theme. Avoid mixing multiple ideas within the same paragraph, as it may confuse the reader. Instead, present one concept at a time and elaborate on it with relevant details, examples, or supporting evidence. This will create a logical flow and make your content more engaging.
- Additionally, work on sentence structure and word choice. Use concise and precise language to convey your ideas effectively. Avoid redundancy and repetition, as they can make the text lengthy without adding value. Using transition words will also improve coherence and ensure smooth progression between ideas. Grammar and punctuation play a crucial role in readability. Carefully proofread your work to eliminate errors and improve sentence clarity. If necessary, use grammar-checking tools to enhance accuracy. Proper punctuation will help maintain a professional tone and prevent misunderstandings. Moreover, maintaining a formal and consistent writing style is essential. If your document is academic or professional, avoid overly casual language. Stick to an appropriate tone and maintain uniform formatting, such as proper headings, bullet points, or numbering, to improve readability and presentation.
- Finally, conclude with a strong closing paragraph that summarizes key points and reinforces the document's objective. A well-crafted conclusion will leave a lasting impression and ensure that readers

take away the intended message. By implementing these suggestions, your writing will become clearer, more engaging, and more impactful.

#### **CONCLUSION:**

- After thoroughly analyzing the key aspects discussed, it is evident that the subject matter provides significant insights into the core themes explored. The study highlights the essential factors that influence the topic, offering a well-rounded understanding of the various elements at play. By evaluating the critical arguments, we can see the importance of the underlying principles and their impact on the broader context. The research findings emphasize how these aspects contribute to the overall framework, reinforcing the relevance of the topic in its field.
- Furthermore, the discussion has demonstrated how different components interact to create a cohesive narrative, shaping the outcomes and conclusions drawn. The in-depth examination of the subject not only enhances our comprehension but also encourages further inquiry into related areas. Through a structured approach, the analysis has effectively provided a roadmap for understanding the implications of the subject, making it a valuable contribution to the existing body of knowledge.
- In conclusion, the insights gained from this discussion pave the way for future exploration and practical applications. The findings serve as a foundation for continued research, fostering deeper engagement with the topic. As we move forward, the significance of these elements will remain crucial in shaping future perspectives and developments. The comprehensive nature of the study ensures that its impact is far-reaching, making it a meaningful addition to the academic and professional discourse.

#### **REFERENCE:**

- Mehta, S. (2023). The Gig Economy and Labor Dynamics: A Study of the Impact of On-Demand Work on Traditional Employment Models.
- Hwang, J. (2024). *The GIG economy and its effects on the labour market*. International Journal of Science and Research Archive, 13(1), 3394–3404.
- Schor, J. B. (2020). After the Gig: How the Sharing Economy Got Hijacked and How to Win It Back. University of California Press.
- Schor, J. B. (2020). After the Gig: How the Sharing Economy Got Hijacked and How to Win It Back. University of California Press.