



# A STUDY ON THE IMPACT OF INFORMATION TECHNOLOGY IN MODERN BUSINESS PRACTICE

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## Abstract

Information technology has become an integral part of modern life and has also become a lifeline for business. It has enabled businesses to increase their effectiveness and efficiency while promoting innovation and business growth. Companies rely on information technology to manage their data and streamline processes and promote products and services. In business Information technology increases the productivity in business many folds, besides the introduction of enterprise software accomplishes several tasks in a short time. Businesses are expanding their operations and performance appraisals are being incorporated online. The influence of the economic market and information technology satisfies customers and enables communication.

**Keywords:** BIT, Promote Products and Services (PPS), data security, automated processes, enhanced security, disaster planning, EBITDA, benefit, business, impact, improvement, IT

## I. INTRODUCTION

Companies are able to analyze specific data and plan their business journey accordingly using the trends and information presented in the data. IT also drives innovation in business, leading to smarter applications, better data storage, faster processing and wider access to information. IT is responsible for such a large part of our workforce, operations and access to information that it is an integral part of any business strategy. The Business Information Technology (BIT) major is designed to provide students with expertise in the development and use of computer systems and applications. Companies also benefit from advantages over their competitors as well as the ability to promote their products and services through IT. In addition to its ability to increase productivity and discover new markets, information technology also helps drive innovation in businesses. By using information technology and adapting to new practices, businesses can maximize the potential of information technology to support modernization. Using information technology to promote products and services (PPS) is an important part of any business.

## The role of IT in business

The role of IT in business is to facilitate communication and collaboration within the organization and with external stakeholders. It also helps improve business functions and operations by enabling faster processing, better data storage, smarter applications and a wider reach in the global market. IT departments play a vital role in creating and maintaining communication networks for both small and large businesses. Managed IT services can help maximize the benefits of using technology in business operations. As the world continues to evolve, companies must be ready to adapt to new practices and technologies that support their growth.

Companies rely on IT to gain a competitive edge in the marketplace. This means they must have access to the latest technologies, processes and tools to ensure they stay in line with industry trends and customer demands. IT enables businesses to stay ahead of the competition by providing them with faster and more efficient communication channels, improved data storage and processing, as well as access to wider markets. By investing in IT infrastructure, businesses can take advantage of new growth opportunities

and increase their overall productivity. Companies can benefit from managed IT services by reducing their workload, freeing up resources to focus on core business activities and keeping up with the latest technologies.

### **Adapting to new procedures**

Adapting to new practices is key to staying competitive in today's rapidly changing business environment. Companies must be agile and respond quickly to changing conditions, which often requires the incorporation of new technologies. By using IT solutions, companies can streamline processes, increase productivity and stay ahead of the competition. Managed IT services provide the expertise and experience needed to ensure businesses are able to make the most of their technology investment. Using managed IT services can help companies maximize the benefits of IT while minimizing any potential risks associated with adapting to new practices.

### **Online tools for collaboration**

Online collaboration tools are an invaluable asset to any business looking to increase efficiency, stay ahead of the competition, and maximize productivity. Not only do they enable teams to collaborate seamlessly from remote locations, but they also streamline communication and collaboration, making it easier to manage projects, sync conversations, and organize documents using cloud storage. Additionally, a reliable online collaboration tool can help you plan for disasters and ensure your business can recover quickly in the event of an emergency.

### **Automated processes**

Business process automation is a key IT benefit for businesses as it helps streamline operations and reduce costs. Automation also reduces the risk of human error, providing more accurate results while increasing security. Additionally, with automation, businesses can quickly and easily create reports and documents on demand without manual effort. This helps increase customer satisfaction and helps businesses stay ahead of the competition.

Collaborative communication is key for any business that wants to gain an edge over its competitors. Using online collaboration tools, teams can coordinate in real time to maximize their efforts and stay ahead of the competition. In addition, these tools help ensure data security, automated processes, enhanced security, disaster planning and recovery, all invaluable IT benefits businesses should consider for the success of their operations.

### **Cloud solutions for companies**

Enterprise cloud solutions are increasingly becoming the norm for businesses of all sizes. Almost all businesses benefit from cloud services and solutions. The advantages of cloud computing for small businesses include available data, automatic synchronization, facilitating remote work and easy backups. Dropbox Business also provides an excellent option for small and medium-sized businesses, offering Smart Sync and Remote Wipe features along with an intuitive interface. Connected Platforms provides a suite of cloud migration services that can help companies move to the cloud with minimal disruption.

### **Inputs and projections in the insurance industry**

In this section, we explore how inputs and projections are used in the insurance industry, a sector where technology is increasingly used to improve efficiency and accuracy. Insurers rely on these inputs and projections to make informed decisions, from resource allocation to strategic planning. This means you will be up-to-date on international standards bodies for entry into insurance matters and the regulation of EBITDA (Earnings Before Interest, Taxes, Depreciation and Amortization) businesses such as insurance brokerages. The company must also consider how new technologies may affect franchise value, competition policy considerations, capital inputs and product offerings. By leveraging IT in business practices, companies can ensure that their operations are in line with current market trends and maximize the benefits of technology to their business.

### **Cyber security and the business sector**

For businesses of all sizes, cybersecurity is a critical investment in protecting against cyber threats. It's important to have policies in place that guide and train your employees to be safe online. Additionally, consider investing in cybersecurity insurance for comprehensive protection. By taking the right precautions, businesses can ensure that their systems and networks containing sensitive and valuable data are secure.

### **Disaster planning and recovery**

In addition to the many benefits of IT for businesses, disaster and recovery planning is also important to consider. IT systems can provide alerts on potential threats and enable businesses to take proactive measures to minimize damage. Additionally, having an IT system in place that can be quickly restored in the event of a disaster will help ensure that operations are running smoothly again as soon as possible.

## The main influence of information technology

### 1. The digital age

Mobile technology has changed electronic mechanical or analog technology to digital electronics. Now everything is available online and the digital connection ensures fewer outages. Surfing the internet, reading emails or using machine learning has its share of the influx to business success.

### 2. Remote work

The implementation of information technology offers the possibility of remote access to your company's network. It equips employees even when they are physically absent from the workplace. The telecommuting feature emphasizes agility and brings many benefits.

### 3. Accurate decision making

Businesses introduce their service or product using online surveys. With the help of the Internet, businesses make accurate decisions in a short time, which is possible thanks to information technology.

### 4. Cloud computing

The concept of cloud computing is popular among businesses due to the efficiency of business operations. Cloud computing is being used by businesses and creating a new generation of start-ups. A reliable Internet connection and Wi-Fi connection ensure good business communication.

### 5. Promotions and Partnerships

Businesses now work as a team and collaborate using cloud computing. Improved communication methods have made it possible to test products before they reach the market.

### 6. Reduction of operating costs

Information technology implements software to reduce operating costs. Using software and mobile technology helps home offices communicate and synchronize automatically.

### 7. Domestic procedure

The e-commerce sector uses technology and the latest advancements to deliver products. Technological innovation includes client-server platforms, database management software and automated delivery robotics. Banks use mobile banking and apps to conduct transactions.

### 8. Security of Information

Every organization's huge database contains various business transactions and information, client details and much more. Information technology ensures maximum protection and promotes business integrity. Customers don't have to travel miles. They can use social media, newsletters or webinars using a smart phone.

### 9. Increased human productivity

Dealing with employees is motivating and productive. Technology increases productivity. Computer programs and business software have simplified work, allowing employees to complete more tasks in less time.

### 10. Develop a customer support system

Satisfied customers recommend your services and products. Now it is possible to satisfy customers by offering them good support. Understanding customer behavior helps businesses satisfy their customers while seeking lasting solutions.

## Threats to existing business

1. Technological developments will fundamentally change current business models: the question is not when, but how companies will and are able to incorporate new technologies into their business and operational processes;

2. Firms operating in the middle segment of the market will be severely affected and may not have the investment power (effort, time, expertise, money) required for satisfactory implementation;

3. Big Law and especially the Big Four will be among the "winners" and gain market share in the segments/sectors of legal services that require and enable technology adoption;

4. New (disruptive) technologies will play an increasing role in the formulation of law firms' strategies and will have an impact on the competitive position of firms on the market - firms must determine what they want to achieve, analyze their current position on the market and follow a rigorous strategic analysis of how technology can enhance their competitiveness;

5. Law firms should not be afraid to embrace new technologies and experiment; for those who will just "follow" and take a "wait and see" approach, it may be too late.

## Negative impact of technology

Negative Impact of Technology on Business Technology has a positive impact on global business. The Internet makes it easy for people to communicate with coworkers in other countries. E-commerce allows consumers to buy almost anything from almost anywhere. And the flow of information is fast and often free once you pay for internet access. However, technology also has negative effects on business.

## Impact of technology on society

We cannot afford to run your business as if it already exists in a vacuum. The rise of social networking has figuratively shrunk the world and now users can connect regardless of geographical barriers, financial background or even social status.

## Conclusion

Information technology has become an integral part of modern business operations. It has enabled businesses to increase efficiency and effectiveness while fostering innovation and growth. Companies rely on IT to manage their data, streamline processes and promote products and services. Managed IT services can help businesses adapt to new practices and maximize the benefits of their IT investments. All in all, IT is essential for businesses to remain competitive in today's digital age.

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